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NIP-216

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: T. HORIE et al.

Serial No.: 09/775,575

Filed: February 5, 2001

For: ANSWER SYSTEM FOR TECHNICAL SUPPORT, AND
TECHNICAL SUPPORT METHOD

Group: 2167

Examiner: L. Black

**INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR §1.97 & 1.98**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

March 12, 2007

Sir:

In the matter of the above-identified application, Applicants are submitting herewith a copy of a communication from a foreign patent office in a counterpart foreign application and copies of the non-patent document listed in the attached form equivalent to Form PTO-1449 for the Examiner's consideration.

This information disclosure statement is being submitted after the mailing date of a final action but before payment of the issue fee and is accompanied by the fee of \$180.00 set forth in 37 CFR §1.17(p).

To the extent the documents listed on the attached form equivalent to Form PTO-1449 are not in the English language, the requirement of 37 CFR §1.98(a)(3) for a concise explanation of the relevance is satisfied by an English language abstract and a translation of the documents.

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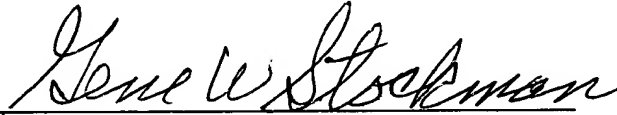
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It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to the deposit account of Mattingly, Stanger, Malur & Brundidge, Deposit Account No. 50-1417 (referencing attorney docket no. NIP-216) please credit any excess fees to such deposit account.

Respectfully submitted,

MATTINGLY, STANGER, MALUR & BRUNDIDGE, P.C.

A handwritten signature in cursive script, reading "Gene W. Stockman". The signature is written in dark ink and is positioned above a horizontal line.

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FORM PTO-1449 U.S. Department of
Commerce (Rev. 4/92) Patent and Trademark
Office

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use several sheets if necessary)

ATTY. DOCKET NO.

NIP-216

SERIAL NO.

09/775,575

APPLICANT

T. HORIE et al.

FILING DATE

February 5, 2001

GROUP

2167

U.S. PATENT DOCUMENTS

EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	ABSTRACT	
						YES	NO
	JP 10-269293	10/1998	JAPAN			X	
	JP 11-250130	09/1999	JAPAN			X	
	JP 10-207902	08/1998	JAPAN				

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER

DATE CONSIDERED

EXAMINER: Initial if citation is considered, draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.